

I-93 Commuter Bus Project

New Hampshire DOT

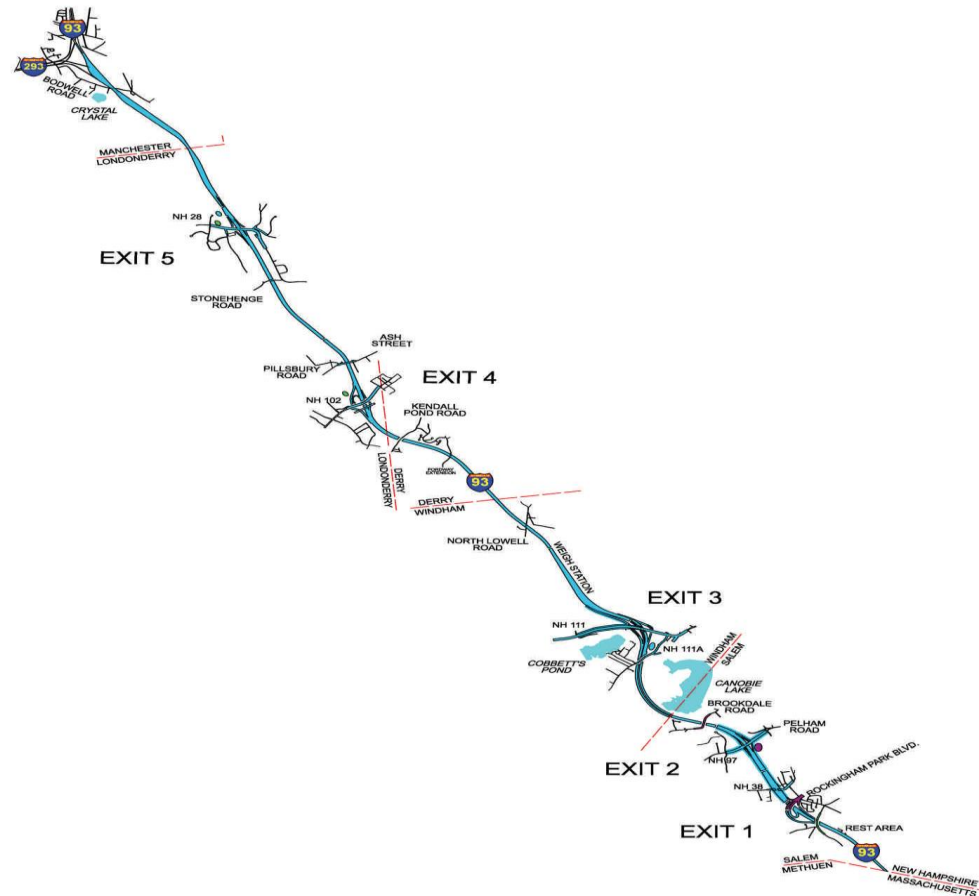
Presentation to FTA

Public-Private Partnerships Workshop

September 17, 2009

Project Background

- ◆ I-93 widening
- ◆ 20 miles, four lanes
- ◆ EIS commitment to expand bus service
- ◆ New park & rides



Commuter bus expansion

- ◆ 3 new bus terminals, maintenance & storage



Commuter bus expansion

- ◆ 14 coaches
- ◆ 60 daily round trips
- ◆ \$5 million contract
- ◆ Marketing



Development of RFP

- ◆ Developed scope with consultant
- ◆ Qualifications, proposal, budget factors
- ◆ Selection process
- ◆ Construction delays affected timing



Contract and Operation



- ◆ Governor and Executive Council
- ◆ Coordination with construction
- ◆ Purchase of equipment and components
- ◆ Operation began November 2008
- ◆ Success and challenges

Lessons Learned

- ◆ Project needs both:
 - private sector expertise, public funds
- ◆ Each needs to be better informed about the other
- ◆ FTA rules and commuter contract

Cautions: public sector

- ◆ Understand how the industry works:
 - Routes, schedules
- ◆ Make sure politicians are informed
- ◆ Explain the operation



Cautions: private sector



- ◆ Understand FTA regulations
- ◆ Public perceptions
- ◆ Be prepared for media attention

Conclusion

- ◆ Strong ridership
- ◆ Farebox recovery
- ◆ Rider satisfaction
- ◆ PPP the best option

